

TO: Members of the North Dakota State Board of Higher Education
Members of the Legislative IT Committee
Legislative Council

RE: Major IT Project Summary Report

Greetings,

This is the Major IT Project Summary Report for the period ending June 30, 2024.

No projects completed this quarter.

| Project | Budget Status | Schedule Status |
|---------|---------------|-----------------|
| | | |

One project was in the planning stage this quarter.

| Project | Status |
|--|---|
| UND – NetX – Migration of campus network to a managed service provider | Execution for Phase 1 (Residence Halls) scheduled to begin in Q3. |

Two projects were in the execution phase this quarter.

| Project | Status |
|---|---|
| <p>NDSU-NDSCS Zoom Voice This initiative replaces NDSU’s legacy Avaya voice system with Zoom Phone cloud services. The end product will move voice-related services to the cloud while integrating some on-premises life safety functions on campus.</p> | <p>The overall status is being reported as Green. The project is ahead of schedule (5.9%) and is 28.7% under budget. All NDSU users, common area phones, and analog lines have been converted to Zoom Phone. NDSCS-Wahpeton and NDSCS-Fargo migration was completed. The project is already monitoring their success measurements and have seen positive metrics. The primary driver behind the under budget variance remains to be because a lot fewer staff members electing to replace their desk phone. This should drive cost saving not just for the project, but in long-term maintenance. The project is expected to closeout in Q3.</p> |
| <p>Scholarship Management System (ND SAMS) This project is to deploy a solution that encompasses all activities to effectively administer the ND state-funded grant, scholarship, and loan repayment programs.</p> | <p>The overall status is being reported as Green. The project is behind schedule (8.6%) and is over budget (0.5%). The project is in the testing phase. There were some delays in API development. System Office staff are putting in overtime to complete testing on time. Planned go-live is Q3 2024.</p> |