

TO: Members of the North Dakota State Board of Higher Education
Members of the Legislative IT Committee
Legislative Council

RE: Major IT Project Summary Report

Greetings,

This is the Major IT Project Summary Report for the period ending June 30, 2024.

No projects completed this quarter.

Project	Budget Status	Schedule Status

One project was in the planning stage this quarter.

Project	Status
UND – NetX – Migration of campus network to a managed service provider	Execution for Phase 1 (Residence Halls) scheduled to begin in Q3.

Two projects were in the execution phase this quarter.

Project	Status
<p>NDSU-NDSCS Zoom Voice This initiative replaces NDSU’s legacy Avaya voice system with Zoom Phone cloud services. The end product will move voice-related services to the cloud while integrating some on-premises life safety functions on campus.</p>	<p>The overall status is being reported as Green. The project is ahead of schedule (5.9%) and is 28.7% under budget. All NDSU users, common area phones, and analog lines have been converted to Zoom Phone. NDSCS-Wahpeton and NDSCS-Fargo migration was completed. The project is already monitoring their success measurements and have seen positive metrics. The primary driver behind the under budget variance remains to be because a lot fewer staff members electing to replace their desk phone. This should drive cost saving not just for the project, but in long-term maintenance. The project is expected to closeout in Q3.</p>
<p>Scholarship Management System (ND SAMS) This project is to deploy a solution that encompasses all activities to effectively administer the ND state-funded grant, scholarship, and loan repayment programs.</p>	<p>The overall status is being reported as Green. The project is behind schedule (8.6%) and is over budget (0.5%). The project is in the testing phase. There were some delays in API development. System Office staff are putting in overtime to complete testing on time. Planned go-live is Q3 2024.</p>