




## Nelnet Status Report

<b>Project Name:</b>	Nelnet	 <b>Project Overall:</b>
<b>Sponsor:</b>	Tom McNaughton	
<b>Report Type:</b>	Planning/Execution	
<b>For Period:</b>	Dec.-Jan. 2022	
<b>Project Manager:</b>	Angela O'Leary	
		 <b>Schedule:</b>
		 <b>Cost:</b>
		Green
		Variance to cost is within 10%
		Yellow
		Variance to cost equals or exceeds 10%, but is within 20%
		Red
		Variance to cost equals or exceeds 20%

### EXECUTIVE SUMMARY

The project continues to move along with deploying all three components of Nelnet: Quikpay, Commerce Manager, and Storefront. **A BIG Congratulations** to the following campuses who have went live these past two months:



#### GO-LIVE ANNOUCEMENT

##### **Storefront:**

- DCB Foundation Office and VCSU

##### **Commerce Manager:**

- NDSU and UND, live with TargetX;
- Adirondack (Housing) went live for: BSC, MaSU, MiSU, NDSCS, NDSU, UND, VCSU, (DSU and WSC will soon follow)

##### **Quikpay (ePay & eBill)**

- DSU, MaSU, and WSC (Payment Plan) schools

Nelnet and CTS continue to work with additional 3<sup>rd</sup> party vendors to initiate work that needs to be integrated:

**T2 (Parking)** – Schools are scheduled to go live the second week in February

**Hobsons/Anthology (Apply Yourself)** – In progress; initial test connection has been established

**Xenegrade** – Work not yet started

**Innosoft Fusion** – Outreach to vendor has been established; testing to begin in Spring 2022

**Entrinsic** – In progress, UND plans to begin testing February 1, 2022; LRSC will onboard later in Spring

**PaperCut** – Discussion is Active,

**TerraDotta** – Outreach to vendor has been established; testing to begin in Spring 2022

**AuguSoft-Lumens** – Possible check out candidate

Other services that are not part of Storefront or Commerce Manager that need to be addressed include:

BSC Admissions Ed Portal

LRSC - Early Entry Online App Fee

MISU - Graduate Admissions Application

MISU Athletics

NDSCS Early Entry Application Fee

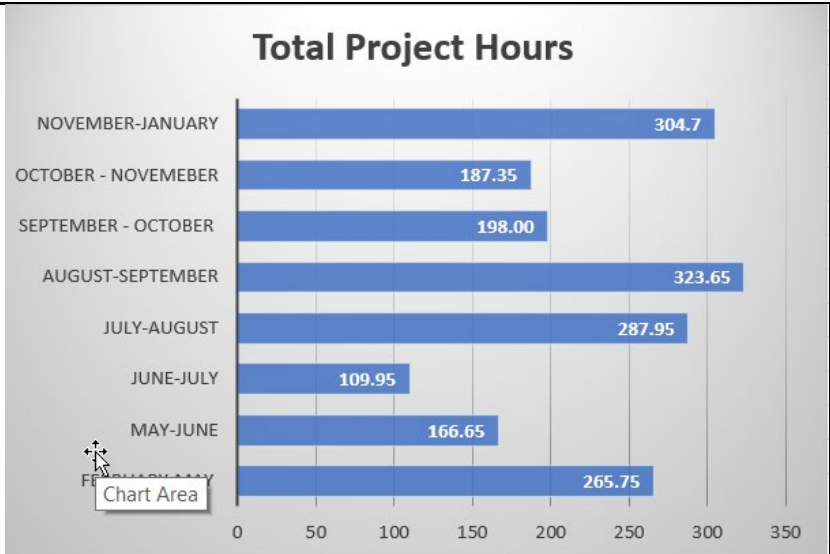
UND Dining Services  
UND ND ED Portal College Application  
VCSU Foundation  
Extended Learning @ VCSU

## COST MANAGEMENT

This project tracks indirect cost (CTS hours spent on the project) and will be tracked monthly. This includes tickets associated to the project. (only one ticket is associated)

Note\* CTS staff may not have their time reports up to date when running timesheets.

Total CTS Hours as January: 1,844.00



Budget Type	Original Budget	Cost - invoiced	% Cost Variance	Over Under	Estimate at Completion
<b>Setup Costs</b> (2 invoices) - 50% billed in Nov. - 50% billed in June CTS covers 100%	\$37,500.00	\$18,750.00			
<b>Ongoing Cost</b> (75% billed out to institutions) *tracking for the duration of the project only 9 months Invoices include ACH returns *responsibility of the campus	\$167,195.00	\$10,914.00 - Oct. \$10,968.00 - Nov. \$12,989.00 - Dec.			
<b>Software Development</b> - T2 (paid) - Entrinsik (no invoice)	\$2,200.00	\$2,200.00			
<b>Risk Contingency</b>	\$5,000.00				
<b>Project Budget</b>	\$209,695.00	\$74,571.00	17.8%	Under	\$124,968.36
<b>Management Reserve</b>	\$5,000.00				
<b>Total Budget</b>	\$214,695.00	\$74,571.00			\$124,968.36

# SCHEDULE MANAGEMENT

## QuikPay (ePay & eBill)

### Timeline

North Dakota University System - Electronic Payment Solution Implementation

	2021												2022					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul		
<b>Proposed Timeline - ePay, eBill, Payment Plans</b>	Holidays																	
Phase 1 Pilot Schools NDSU, UND (Student Billing, Student Payments)	A	P	A	P	Ex	Ex	Tst	Tst	Prod	PR/Park								
Phase 2 Dickinson State University (Student Billing, Student Payments, Payment Plans)					A	P	A	P	Ex	Ex	Test	Tst	Prod	PR/Park				
Mayville State University (Student Billing, Student Payments, Payment Plans)					A	P	A	P	Ex	Ex	Test	Tst	Prod	PR/Park				
Williston State College (Student Billing, Student Payments, Payment Plans)					A	P	A	P	Ex	Ex	Test	Tst	Prod	PR/Park				
Phase 3 School 6 (Student Billing, Student Payments)									A	P	A	P	Ex	Ex	Tst	Test	Prod	PGL
School 7 (Student Billing, Student Payments)									A	P	A	P	Ex	Ex	Tst	Test	Prod	PGL
School 8 (Student Billing, Student Payments)									A	P	A	P	Ex	Ex	Tst	Test	Prod	PGL
Phase 2 School 9 (Student Billing, Student Payments)													A	P	Ex	Test	Prod	PGL/PGL
School 10 (Student Billing, Student Payments)													A	P	Ex	Test	Prod	PGL/PGL
Dakota College at Bottineau (Student Payments)													A	P	Ex	Test	Prod	PGL/PGL
																		Buffer

CM\* = Commerce Manager

PP\* = Payment Plan

### Major Accomplishments:

- ✓ PP schools went live in January
- ✓ Kickoff meetings complete with phase 3 schools (BSC, MiSU, NDSCS, and VCSU)
- ✓ CM: UND and NDSU went live with TargetX
- ✓ CM: Adirondack schools went live (DSU and WSC) to follow late January/early Feb.

### Current/Upcoming Tasks:

- CM: Continue to work with T2 (Parking) system to integrate with Nelnet
- CM: Continue to work with Adirondack (Housing) system to integrate with Nelnet
- CM: Outreach complete with Anthology; waiting for next steps

\*There are other tasks that may not be reflected on this month's status report

## Storefront

North Dakota University System - Storefront Implementation Calendar

	2021												2022				
	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul			
<b>Proposed Timeline - Storefront</b>																	
Phase 1 Minot State University	A/P	T&B	T&B	Tst	Prd												
North Dakota State University (GRHC Library)	A/P	T&B	T&B	Tst	Prd												
NDUS Core Technology Service (State Office)	A/P	T&B	T&B	Tst	Prd												
North Dakota State University (Main Store)*					A/P	T&B	Tst	Prd									
North Dakota State University (Agriculture & University Extension)*					A/P	T&B	Tst	Prd									
North Dakota State University (Extension Pesticide Program)*					A/P	T&B	Tst	Prd									
Phase 2 University of North Dakota					A/P	T&B	Tst	Prd									
Valley City State University					A/P	T&B	Tst	Prd									
Dakota College at Bottineau (Foundation)					A/P	T&B	Tst	Prd									
Phase 3 Bismarck State College								A/P	T&B	Tst	Prd						
Lake Region State College								A/P	T&B	Tst	Prd						
Mayville State University (General Store)								A/P	T&B	Tst	Prd						
Mayville State University (Foundation)								A/P	T&B	Tst	Prd						
Phase 4 North Dakota State College of Science (General Store)									A/P	T&B	Tst	Prd					
North Dakota State College of Science (Foundation)									A/P	T&B	Tst	Prd					
Dickinson State University									A/P	T&B	Tst	Prd					
Williston State College									A/P	T&B	Tst	Prd					
NDUS Core Technology Service (General Store)									A/P	T&B	Tst	Prd					

Key
Analysis/Planning
Training & Building
Testing & Migration
Production & Monitoring

\* = Store will not follow a "standard" implementation project.

NBS will work with sch. staff to build & customize store "shell" (ie. design, branding, settings etc)

Trained school staff will work independently to add product library on their own schedule/timeline.

### Accomplishments:

- ✓ DCB went live with their Foundation store - January
- ✓ VCSU went live with their Storefront - January
- ✓ Kick off calls completed for BSC, LRSC, and MaSU

### Current/Upcoming Tasks:

- ✓ UND continue to testing and plan to go live in early February

Project Start Date	Original Baseline End Date	Current Revised End Date 2022 Q3	% Schedule Variance	Ahead Behind	Estimated Completion Date
04/01/2021	08/30/2022	08/30/2022	6.4%	Behind	09/19/2022

## SCOPE MANAGEMENT

Deliverable Acceptance Log Summary			
Deliverable #	Description	Action: Accept/Reject	Action Date
6	DCB to sign statement of final acceptance for their storefront (foundation)	Accept	01/13/2022
7	VCSU to sign statement of final acceptance for their storefront	Accept	01/03/2022
8	DSU to sign statement of final acceptance for ePay, eBill, and Payment Plans	Accept	01/20/2022
9	MaSU to sign statement of final acceptance for ePay, eBill, and Payment Plans	Accept	01/05/2022
10	WSC to sign statement of final acceptance for ePay, eBill, and Payment Plans	Accept	01/12/2022
11	WSC to sign statement of final acceptance for CM: Adirondack	Accept	12/29/2021
12	BSC to sign statement of final acceptance for CM: Adirondack	Accept	01/13/2022
13	DSU to sign statement of final acceptance for CM: Adirondack	Accept	12/30/2021
14	VCSU to sign statement of final acceptance for CM: Adirondack	Accept	01/03/2022
15	Signed statement of final acceptance for TargetX – UND	Accept	12/10/2021

## RISK/ISSUE MANAGEMENT

Issue Management Log Summary				
Issue #	Description	Action	Status	Action Date
9	MID Issue – WSC Quikpay implementation DCB had same issue implementing Storefront	After some shuffling around, they got us to technical support who identified that this looked like a username/password error, they reset the password for us and when Steve had PaymentSpring enter the new password, the payment processed successfully.	Closed	01/07/2022