




## Nelnet Status Report

<b>Project Name:</b>	Nelnet	 <b>Project Overall:</b>  <b>Schedule:</b>  <b>Cost:</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="background-color: #90EE90;">Green</td> <td>Variance to cost is within 10%</td> </tr> <tr> <td style="background-color: #FFFF00;">Yellow</td> <td>Variance to cost equals or exceeds 10%, but is within 20%</td> </tr> <tr> <td style="background-color: #FF0000;">Red</td> <td>Variance to cost equals or exceeds 20%</td> </tr> </table>	Green	Variance to cost is within 10%	Yellow	Variance to cost equals or exceeds 10%, but is within 20%	Red	Variance to cost equals or exceeds 20%
Green	Variance to cost is within 10%							
Yellow	Variance to cost equals or exceeds 10%, but is within 20%							
Red	Variance to cost equals or exceeds 20%							
<b>Sponsor:</b>	Tom McNaughton							
<b>Report Type:</b>	Planning/Execution							
<b>For Period:</b>	September 29, 2021							
<b>Project Manager:</b>	Angela O'Leary							

### EXECUTIVE SUMMARY

Overall, there are no major concerns with the schedule, cost, scope, or quality of the project. The pilot schools (NDUS and UND) continue to work through "end to end" testing for the Quikpay (eBill & ePay) portions of the project. MiSU and NDSU are finishing up their final tasks in preparation for go-live of their storefronts.



#### GO-LIVE DATES

**Quikpay:** NDSU – October 18; UND – October 25

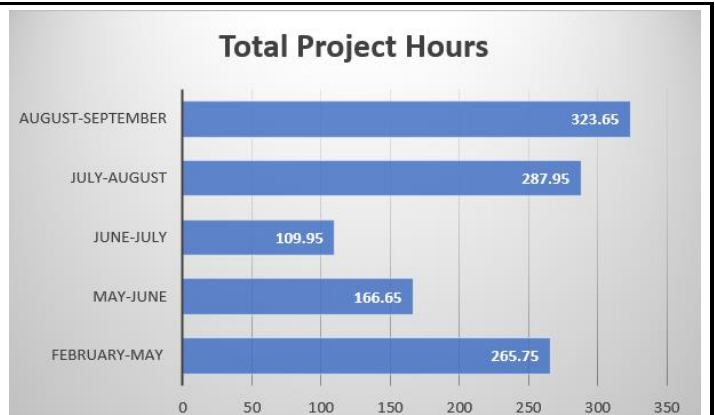
**Storefront:** MiSU and NDSU – October

### COST MANAGEMENT

This project tracks indirect cost (CTS hours spent on the project) and will be tracked monthly. This includes tickets associated to the project. (currently only one ticket is associated)

Note\* CTS staff may not have their time reports up to date when running timesheets.

CTS and Nelnet has a scheduled meeting to review and determine when invoices will be sent to CTS for payment, now there are go-lives in the coming month of October. This will be reflected in next months status report.



Budget Type	Original Budget	Current Revised Baseline 2022 Q1	Actual Cost	% Cost Variance	Over Under	Estimate at Completion
Software/Licenses	\$37,500.00	\$37,500.00	\$37,500.00			
Risk	\$5,000.00	\$5,000.00				
Project Budget	\$42,500.00	\$42,500.00	\$37,500.00	%	Under	\$37,500.00
Management Reserve	\$5,000.00	\$5,000.00				\$2,200.00

Total Budget	\$47,500.00	\$47,500.00	\$37,500.00			\$39,700.00
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## SCHEDULE MANAGEMENT

### QuikPay (ePay & eBill)

#### Timeline

North Dakota University System - Electronic Payment Solution Implementation

	2021												2022				
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	
<b>Proposed Timeline - ePay, eBill, Payment Plans</b>	<i>Holidays</i>																
<b>Phase 1</b> Pilot Schools NDSU, UND (Student Billing, Student Payments)	A.P	A.P	Ex	Ex	Ex	Tst	Tst	Prod	PR/Park								
<b>Phase 2</b> Dickinson State University (Student Billing, Student Payments, Payment Plans) Mayville State University (Student Billing, Student Payments, Payment Plans) Williston State College (Student Billing, Student Payments, Payment Plans)					A.P	A.P	Ex	Ex	Test	Tst	Prod	PR/Park					
<b>Phase 3</b> School 6 (Student Billing, Student Payments) School 7 (Student Billing, Student Payments) School 8 (Student Billing, Student Payments)								A.P	A.P	Ex	Ex	Tst	Test	Prod	PGL		
<b>Phase 2</b> School 9 (Student Billing, Student Payments) School 10 (Student Billing, Student Payments) Dakota College at Bottineau (Student Payments)												A.P	Ex	Test	Prod	PGL	
												A.P	Ex	Test	Prod	PGL	
												A.P	Ex	Test	Prod	PGL	
																Buffer	

CM\* = Commerce Manager

PP\* = Payment Plan

#### Major Accomplishments:

- ✓ Met with PP schools and Nelnet provided a demo of the functionality
- ✓ All three PP schools completed requirements document
- ✓ Bank Letters completed for DSU, MaSU, and WSC
- ✓ CM: Met with TargetX to begin work and identify a timeline for go-live
- ✓ CTS development team migrated work to the STG environment for user testing - extracting data from PeopleSoft and placing it into the Nelnet bill file spec
- ✓ Met with T2 and discovered they will not have resources until Nov. 8<sup>th</sup>; requested an earlier start date
- ✓ CM: Created NDSU and UND SFTP Directory and File Generation Jobs
- ✓ CM: NDSU and UND opened an InnoSoft Fusion support ticket
- ✓ CM: NDSU and UND completed TargetX business requirements document
- ✓ CM: Nelnet added nodes for remaining campuses

#### Current/Upcoming Tasks:

- Continue testing Nelnet roles and associated functionality
- Conduct "End to End" testing for NDSU and UND for Quikpay and provide Signature of Acceptance
- Resolve outstanding issues on issue's log (2 outstanding)
- Nelnet complete eBill requirements that were proposed by NDSU and UND
- Collect Bank Letters from the remaining six campuses
  - BSC, DCB, LRSC, MiSU, NDSCS, VCSU
- All three PP schools to complete ePay/eBill requirements document
- CM: UND to open a ticket with PaperCut to begin discussions
- CM: Continue to work with TargetX on integration point
- CM: NDSU and UND to begin "End to End" testing for TargetX
- CM: Deploy both NDSU and UND NACHA Gateway

\*There are other tasks that may not be reflected on this month's status report

# Storefront

North Dakota University System - Storefront Implementation Calendar

2021						2022							
Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul

**Proposed Timeline - Storefront**

Phase	Organization	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
Phase 1	Minot State University	A/P	T&B	T&B	Tst	Prd									
	North Dakota State University (GRHC Library)	A/P	T&B	T&B	Tst	Prd									
	NDUS Core Technology Service (State Office)	A/P	T&B	T&B	Tst	Prd									
	North Dakota State University (Main Store)*					A/P	T&B	Tst	Prd						
	North Dakota State University (Agriculture & University Extension)*					A/P	T&B	Tst	Prd						
	North Dakota State University (Extension Pesticide Program)*					A/P	T&B	Tst	Prd						
Phase 2	University of North Dakota					A/P	T&B	Tst	Prd						
	Valley City State University					A/P	T&B	Tst	Prd						
	Dakota College at Bottineau (Foundation)					A/P	T&B	Tst	Prd						
Phase 3	Bismarck State College							A/P	T&B	Tst	Prd				
	Lake Region State College							A/P	T&B	Tst	Prd				
	Mayville State University (General Store)							A/P	T&B	Tst	Prd				
	Mayville State University (Foundation)							A/P	T&B	Tst	Prd				
Phase 4	North Dakota State College of Science (General Store)								A/P	T&B	Tst	Prd			
	North Dakota State College of Science (Foundation)								A/P	T&B	Tst	Prd			
	Dickinson State University									A/P	T&B	Tst	Prd		
	Williston State College									A/P	T&B	Tst	Prd		
	NDUS Core Technology Service (General Store)										A/P	T&B	Tst	Prd	

**Key**

Analysis/Planning
Training & Building
Testing & Migration
Production & Monitoring

\* = Store will not follow a "standard" implementation project.  
 NBS will work with sch. staff to build & customize store "shell" (ie. design, branding, settings etc)  
 Trained school staff will work independently to add product library on their own schedule/timeline.

**Accomplishments:**

- Nelnet confirmed to use existing connector for Financials
- MiSU completed UAT
- NDSU fixed links and addressed additional issues
- NDSU reviewed message templates
- NDSU received tax rates from five states

**Current/Upcoming Tasks:**

- CTS to finalize conector setup in PRD
- Nelnet to move setup for MiSU and NDSU storefronts to the PRD environment
- NDSu to complete tax rate work
- MiSU to provide Signature of Acceptance for their storefront
- DCB Kickoff for their foundation storefront
- UND Kickoff for their storefront
- VCSU Kickoff for their storefront

Project Start Date	Original Baseline End Date	Current Revised End Date 2022 Q1	% Schedule Variance	Ahead Behind	Estimated Completion Date
04/01/2021	08/30/2022	08/30/2022	16.0%	Behind	09/28/2022

## SCOPE MANAGEMENT

Change Control Log Summary			
Change #	Description	Action: Accept/Reject	Action Date
1	CTS paid T2 (parking system) a one-time cost of \$2,200.00 to make code changes on their end to accommodate the Nelnet payment application. Five campuses are on T2 (MiSU, NDSU, VCSU, and UND).	Accept	07/08/2021
Deliverable Acceptance Log Summary			
Deliverable #	Description	Action: Accept/Reject	Action Date
1	eBill template	Accept	05/25/2021
2	Project Plan	Accept	05/25/2021

3	Project Schedule	Accept	05/21/2021
4	Business Requirements Document (NDSU & UND)	Accept	05/20/2021
5	Bank Letters (NDSU and UND only)	Accept	06/15/2021
6	Bank Letters (DSU, MaSU, and WSC)	Accept	09/28/2021
7	Signed statement of approval for MiSU storefront	Pending	
8	Signed statement of approval for System office storefront	Accept	08/24/2021
9	Signed statement of approval for NDSU storefront	Accept	0915/2021
10	Signed statement of approval for NDSU Quikpay	Pending	
11	Signed statement of approval for UND Quikpay	Pending	

## RISK/ISSUE MANAGEMENT

Risk Management Log Summary				
Risk #	Description	Action	RI Score	Action Date
1	Third Party integration custom work required for T2 and Entrinsik. The project has not begun working with the other third parties and there is a big assumption there would be no custom work needed for the remaining ones listed.	Nadine from Nelnet is working with each third party to understand requirements, cost, etc. and then updates a spreadsheet and provides an update during our weekly calls. Currently, T2 and Entrinsik work is underway, and the impact will be to cost, schedule, and quality.	Probability of 3 x Impact of 8 = Risk Index score of 24	07/09/2021
Issue Management Log Summary				
Issue #	Description	Action	Status	Action Date
1	Nelnet Pay Online Now page- CTS development team needed to develop links to Nelnet for campuses to connect to. Development has been migrated to STG for testing. The BA are experiencing false displays and the developers are looking into the issue.	Nelnet supplied a "project" code for the SF programmers to apply to the PeopleSoft environment.  The project contains App Package PeopleCode for NEL_QUIKPAY.RT.RTAA.	Resolved	08/06/2021
2	RTAA connectivity issue in STG environment.	Code change was needed on the Nelnet side and tested successfully in all three environments (DEV, TST, and STG)	Resolved	07/09/2021
3	Testing the Nelnet Admin and Reporting roles and campuses are receiving an error that Nelnet is looking into.	Developers in Nelnet needed to remove the rest of the accounts under the Reporter Role so that the first authentication after that will populate names for the school roles.	Resolved	08/11/2021

4	RTAA not displaying correctly. The issue is tied to eBill.	The CTS development team migrated changes to STG and users have been testing.	Resolved	09/04/2021
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