Correcting Billing Interface Errors

Nearly all of the Billing Interface Errors are due to either the project or activity id not being active/approved when the billing interface is run. This typically occurs when the billing interface is run for a contract with multiple projects. An interface id is received but the message log will show that a few lines may be in error. The lines with errors can also be identified by running query NDU_GM100_ERRORS_IN_INTFC_BI.

After the query is run, review the status of the project and the activity id for the project. The statuses should be active/approved and if not, they should be changed to active/approved.



The billing interface can be rerun using the interface id identified in the query results. This will pick up the rows that were in error and a billing worksheet will be created. The billing worksheet can either be approved or deleted as normal. The invoice date will be the invoice date used when the initial CA to BI Interface was run. If a different invoice date is desired, the billing worksheet should be deleted. After the billing worksheet is deleted, the billing processes can be started over at the first step which is the CA to BI interface. This will also allow a current invoice date to be selected.