SF USER GROUP MEETING

August 22, 2008

BSC, LRSC, MaSU, MSU, MSU-B NDSCS, UND, VCSU, Marie and Dee in attendance.

Agenda Items

1. DDP monitoring was discussed. The NDUS DDP form states that the direct deposit will remain in effect until 24 months after the last date of use. HR does not monitor DDP. A query could be added to the wish list of DR’s.
2. Discussion on TouchNet Payment Plan. Payment plans are being worked on but will not be ready for fall semester. Chelsea is working on the wording on the Ebill email to students.
3. Discussion was held on how to monitor third party billings when students change classes after the third party has been billed. All third party billings are all manual. When a payment is received, some institutions create a separate receipt for each payment. This eliminates confusion on who has a credit or charge. Some receipt by contract #. We will look at our own practices until the next month to decide where we want to go from there. The ability to copy contracts appreciated.
4. Discussion on the need of a new security role to the customer account screen is being looked into.